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Trade Contacts

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Animal and Animal Product Imports and Exports

Plant and Plant Product Imports and Exports

Not sure who to contact? We can help!

Select an option from the list below.

I want to...

- pay user fees or ask about user fee-related policies
- ask questions about using the Automated Commercial Environment to submit APHIS-required import data for plants, animals, or their products
- bring plants or plant products into the United States when traveling or ask about import or transit permits and requirements for plants, plant products, or related materials
- ask about the Lacey Act declaration requirement

- ask about offshore agricultural commodity preclearance activities in foreign countries or offshore certification programs
- become an approved facility to handle regulated garbage or ask about related policy
- report illegal or smuggled agricultural products or learn how to import agricultural goods legally
- check the status of a propagative material shipment, notify us of a pending shipment, or ask about local clearance processes
- check the status of product that is located at a USDA plant germplasm facility
- find an export certification specialist in my State or ask about export requirements for plants or plant products
- QPAS also addresses inquiries about plant and animal products on agriculture hold at U.S. borders by providing regulatory guidance and coordinating timely resolutions.

Download contacts

Agricultural Quarantine and Inspection User Fees

APHIS and U.S. Customs and Border Protection work together at our Nation's ports of entry to provide Agricultural Quarantine and Inspection (AQI) services. Contact our program specialists for questions about AQI user fees, including payments, how we set the fees, and related policies.

Cost and Fee Analysis Division

Email: aqi.user.fees@usda.gov

Phone: 301-851-2338

For financial and remittance submission questions:

AQI Accounts Receivable Team

Email: abshelpline@usda.gov

Phone: 612-336-3400

Alt-Phone: 877-777-2128

Fax: 612-336-3563

Credit Card Payments:

- www.pay.gov

Credit Card Payments:

- www.pay.gov

For U.S. Customs and Border Protection (CBP) policy questions:

Process Resolution and Risk Management Branch

CBP Agriculture Programs and Trade Liaison

Email: aptlprocessres@cbp.dhs.gov

Automated Commercial Environment

Contact APHIS' Automated Commercial Environment (ACE) team if you have technical questions about using the APHIS Core Message Set to file APHIS-required import data in ACE for plants, animals, or their products.

APHIS Core Message Set Help Desk

Email: ace.itds@usda.gov

ACE Team

Email: ace.itds@usda.gov

Import Permits and Requirements for Plants and Plant Products

Travelers and importers may contact specialists with APHIS' Plant Protection and Quarantine (PPQ) program for a wide range of questions. We can advise on permits and requirements for importing plants and plant products (including wood, wood products, endangered plant species, and transit shipments) and what products are and are not allowed into the United States from abroad. We can also answer questions about permits for plant pests, plant pathogens, biological control agents, bees, plant pest diagnostic laboratories, soil, soil microbe isolation laboratories, Federal noxious weeds, and parasitic plants.

For general questions:

Plant Permits Team

Email: plantproducts.permits@usda.gov

Phone: 877-770-5990

For help with controlled import permits (PPQ Form 588):

Controlled Import Permits Team

Email: controlled.import.permits@usda.gov

Phone: 301-851-2046

For help with postentry quarantine permits (PPQ Form 546):

Postentry Quarantine Permits Team

Email: plantsforplantingpermits@usda.gov

Phone: 301-851-2322

For help complying with the Lacey Act declaration requirement:

Lacey Act Team

Email: lacey.act.declaration@usda.gov

For questions about CITES (endangered plant species)

CITES Team

Phone: 301-851-2347

For questions about permits for regulated organisms and soil:

Pest Permits Team

Email: pest.permits@usda.gov

Phone: 301-851-2285

Alt-Phone: 866-524-5421

For help with transit permits (PPQ Form 586):

Transit Permits Team

Email: ppq.transit.permits@usda.gov

Phone: 877-770-5990

Lacey Act Declaration

Under the Lacey Act, it is unlawful to import into the United States any plant or plant product that was illegally harvested. It is also unlawful to import certain products without a declaration. Our specialists can help you understand the Lacey Act declaration requirements, determine whether your product needs a declaration, and

answer questions about how to file a declaration.

For help complying with the Lacey Act declaration requirement:

Lacey Act Team

Email: lacey.act.declaration@usda.gov

Commodity Preclearance and Offshore Monitoring Programs

Importers, producers, growers, industry representatives, and others may contact specialists with APHIS' Plant Protection and Quarantine program for questions about our preclearance and offshore certification activities. This includes offshore agricultural commodity preclearance activities in foreign countries, certification of offshore plant production facilities in foreign countries, and the Offshore Greenhouse Certification Program.

Preclearance Team

Email: aphis-ppq-pop-pmt@usda.gov

Regulated Garbage

U.S.-based companies, aircraft cleaners, cartage firms, fixed-base operators, and others may contact APHIS plant health program specialists for questions about handling regulated garbage. We can advise on current policy for handling regulated garbage at U.S. ports of entry and, for those interested, assist you in becoming an approved facility.

To become an approved facility:

Regulated Garbage Facilities

Email: ppq.ops.regulated.garbage@usda.gov

Phone: 970-494-7483

Fax: 970-494-7501

Mailing Address:

Field Operations, c/o AQI VMO Director

2150 Centre Ave., Bldg. B

Fort Collins, CO 80526

To ask about the policy:

Regulated Garbage Policy Team

Phone: 301-851-3128

Smuggling Interdiction and Trade Compliance

Contact APHIS' Smuggling Interdiction and Trade Compliance staff if you think an agricultural product was imported into the United States without proper clearance. We can also answer questions about how to import agricultural goods (including animal products and byproducts) legally.

Smuggling Interdiction and Trade Compliance

Email: sitc.mail@usda.gov

Fax: 800-877-3835

Plant Inspection Stations

Most imported plant material intended for propagation must transit through a USDA Plant Inspection Station to complete clearance and processing. Contact your nearest station to check the status of a shipment or notify us of a pending shipment. Our staff can also answer questions about local clearance processes.

- Select a State - ▼

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Plant Germplasm Quarantine Program

Importers may contact APHIS' Plant Germplasm Quarantine Program for questions about the status of a product at one of our facilities.

Plant Germplasm Quarantine Program

Phone: 301-313-9315

Export Certification

APHIS has Certification Specialists nationwide with expertise in export programs for plants and plant products. Contact the specialist in your State for questions about requirements for exporting commodities to another country.

- Select a State - ▼

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Policy Questions

USDA’s Quarantine Policy, Analysis, and Support (QPAS) team leads agricultural quarantine policy development and interpretation to protect U.S. agriculture and support safe trade. QPAS also addresses inquiries about plant and animal products on agriculture hold at U.S. borders by providing regulatory guidance and coordinating timely resolutions. At ports of entry, U.S. Customs and Border Protection’s Agriculture Programs and Trade Liaison partners with QPAS to enforce these policies and ensure smooth operations.

For USDA policy questions

USDA’s Quarantine Policy, Analysis, and Support (QPAS)

Email: QPAS-AQI@usda.gov

For U.S. Customs and Border Protection (CBP) policy enforcement questions

CBP’s Agriculture Program and Trade Liaison Process Resolution and Risk Management branch

Email: aptlprocessres@cbp.dhs.gov

Trade Contacts

International Services

Download contacts

International Services Offices

APHIS has Foreign Service Officers and staff in nearly 30 countries overseas. Contact a specific office for questions about available animal and plant health inspection services in that country. Some countries are serviced by staff in other countries. Your contact office may be in another country.

- Select a Country - ▼

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Trade Contacts

Animal and Animal Product Imports and Exports

Not sure who to contact? We can help!

Select an option from the list below.

I want to...

- ask about importing or inspecting a live animal from a foreign country, quarantines, or export inspections
- check international pet travel requirements or ask about endorsing an export or health certificate for live animals
- ask about endorsing an animal product export certificate, schedule an animal product export facility inspection, or related questions
- ask the local VS service center about the approved establishment program for the safe import of animal trophies, hides, or feathers
- ask about importing animal products into or transiting them through the United States, confirm current trade restrictions, or check related testing requirements
- ask about importing live animals into or transiting them through the United States, confirm current trade restrictions, or check related testing requirements
- ask questions about using the Automated Commercial Environment to submit APHIS-required import data for plants, animals, or their products
- ask about permit requirements to import dogs for resale or adoption or get help applying for a permit

Port Services by State (Live Animals Only)

APHIS Veterinary Services oversees animal inspection and quarantine activities at ports throughout the United States. Contact your nearest Port Services office for questions about import inspections at a port of entry, quarantine of animals arriving from a foreign country, requesting approval as a private animal import quarantine facility, or scheduling an inspection for animal export.

- Select a State - ▼

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Export Trade Services (by State)

APHIS has animal health officials available nationwide with expertise in export requirements for animals. Contact your nearest office for questions about international pet travel requirements (including health certificate endorsement) or

endorsing an export or health certificate for live animals.

- Select a State - ▼

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Animal Product Export Certificate Endorsement

For animal product export certificate endorsements or questions, email vs.export.product.certificates@usda.gov.

Animal Product Export Facility Inspections

For animal product export facility inspection requests, questions, or packages, email vs.export.product.facilities@usda.gov.

VS Service Centers for Approved Establishment Program

APHIS' Approved Establishment program helps ensure the safe import of animal trophies, hides, and feathers. Contact your local APHIS Veterinary Services (VS) service center to ask about becoming an approved establishment or if you have questions or need to submit paperwork for a shipment consigned to an approved establishment.

- Select a State - ▼

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Animal Product Import and Export

Contact APHIS' Animal Product Import and Export team for questions about current trade restrictions, testing requirements for international trade, importing an animal product into the United States, or transiting an animal product through the United States.

Animal Product Import and Export

Email: apie@usda.gov

Phone: 301-851-3300

Mailing Address

VS Strategy and Policy

5601 Sunnyside Ave., #AP-220/3-WS-2504

Beltsville, MD 20705

Note:

Email is preferred. For urgent requests, state "URGENT" in the email subject line.

Live Animal Import and Export

Contact APHIS' Live Animal Import and Export team for questions about current trade restrictions, testing requirements for international trade, importing a live animal into the United States, or transiting a live animal through the United States.

For questions about import permits or permit applications:

Live Animal Import Permit Team

Email: laipermits@usda.gov

Phone: 301-851-3300

For general questions related to the import of a live animal:

Live Animal Import and Export

Email: laie@usda.gov

Phone: 301-851-3300

Automated Commercial Environment

Contact APHIS' Automated Commercial Environment (ACE) team if you have technical questions about using the APHIS Core Message Set to file APHIS-required import data in ACE for plants, animals, or their products.

APHIS Core Message Set Help Desk

Email: ace.itds@usda.gov

ACE Team

Email: ace.itds@usda.gov

Import Permits (Dogs for Resale and Adoption)

APHIS' Animal Care program works with partners at U.S. ports of entry to make sure dogs imported into the United States for commercial sale or adoption meet the Animal Welfare Act's health, age, and vaccination requirements. Contact our team if you have questions about import permit requirements for these dogs or need help applying for a permit.

Live Dog Import Permit Team

Email: ac.dogimport.mailbox@usda.gov

Phone: 816-737-4223

Fax: 970-494-7461

Mailing Address:

2150 Centre Ave.

Bldg. B, Mailstop 3W11

Fort Collins, CO 80526

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